

Terms & Conditions Premier Renovations (COV) Ltd

Terms & Conditions

Last Updated: June 2026

1. Introduction

These Terms & Conditions govern the provision of services by Premier Renovations (COV) Ltd ("the Company", "we", "our", or "us") to its customers ("the Client", "you", or "your").

By accepting a quotation, estimate, proposal, invoice, or by instructing us to commence work, you agree to be bound by these Terms & Conditions.

Premier Renovations (COV) Ltd

Company Registration Number: 17268276
Registered in England and Wales

Email: info@premierrenovations.co.uk
Email: richard@premierrenovations.co.uk
Website: www.premierrenovations.co.uk

2. Quotations and Estimates

All quotations are valid for 30 days unless otherwise stated.

Estimates are provided in good faith but may be subject to revision if unforeseen circumstances arise.

Quotations are based upon information available at the time of issue and may be adjusted if project requirements change.

3. Acceptance of Work

Acceptance may be confirmed by:

- Written approval
- Email confirmation
- Signed quotation
- Payment of a deposit
- Instruction to proceed

Once accepted, a legally binding agreement is formed.

4. Deposits and Payments

The Company reserves the right to request a deposit before commencing work.

Payment schedules will be detailed within quotations, invoices, or contracts.

Invoices must be paid within the stated payment period.

Failure to make payment may result in:

- Suspension of work
- Delayed completion
- Recovery action
- Interest being charged on overdue balances

5. Variations and Additional Work

Any work requested outside the original quotation shall be treated as a variation.

Variations may affect:

- Cost
- Timescales
- Materials
- Labour requirements

Additional work will be quoted separately where appropriate.

6. Materials

Unless otherwise agreed, materials remain the property of Premier Renovations (COV) Ltd until paid for in full.

Where clients supply materials, the Company accepts no responsibility for defects, shortages, delays, suitability, or warranty issues relating to those materials.

7. Access and Site Conditions

The Client agrees to provide safe and reasonable access to the property throughout the project.

The Company shall not be responsible for delays caused by:

- Restricted access
- Lack of utilities
- Client availability
- Third-party contractors
- Unforeseen site conditions

8. Planning Permission and Building Regulations

Unless specifically agreed in writing, the Client remains responsible for obtaining:

- Planning Permission
- Building Regulation approvals
- Party Wall Agreements
- Other statutory permissions

The Company may assist but accepts no responsibility for approvals issued by third parties.

9. Project Timescales

Estimated start dates and completion dates are provided in good faith.

The Company shall not be liable for delays caused by:

- Adverse weather
- Supply chain issues
- Material shortages
- Third-party delays
- Unforeseen structural issues
- Client-requested changes

10. Health and Safety

The Company operates in accordance with relevant UK health and safety legislation.

Clients must disclose any known hazards which may affect the safety of workers or visitors.

11. Workmanship Guarantee

We take pride in the quality of our workmanship.

Any concerns relating to workmanship should be reported promptly.

Guarantees apply only to work undertaken directly by Premier Renovations (COV) Ltd and do not extend to misuse, accidental damage, third-party alterations, or normal wear and tear.

Manufacturer warranties remain subject to the manufacturer's own terms.

12. Defects and Complaints

Any concerns should be reported in writing within a reasonable period.

The Company shall be given a reasonable opportunity to inspect and rectify any genuine defects.

13. Limitation of Liability

To the fullest extent permitted by law, Premier Renovations (COV) Ltd shall not be liable for:

- Indirect losses
- Consequential losses
- Loss of profits
- Loss of business opportunities
- Delays outside our reasonable control

Nothing within these Terms excludes liability where exclusion would be unlawful.

14. Cancellation Rights

Where applicable, consumers may have cancellation rights under the Consumer Contracts Regulations 2013.

Where work is requested to begin within the statutory cancellation period, the Client may be liable for costs incurred up to the point of cancellation.

15. Force Majeure

The Company shall not be liable for delays or failure to perform obligations resulting from circumstances beyond reasonable control, including but not limited to:

- Severe weather
- Flooding
- Fire

- Industrial disputes
- Government restrictions
- Supply chain disruption

16. Website Information

Whilst every effort is made to ensure information on this website is accurate, Premier Renovations (COV) Ltd makes no guarantees regarding completeness, accuracy, or suitability.

Information on this website should not be relied upon as professional or technical advice.

17. Privacy

Personal information is handled in accordance with our Privacy Policy.

18. Governing Law

These Terms & Conditions shall be governed by and interpreted in accordance with the laws of England and Wales.

Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Contact Information

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Company No. 17268276

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Website: www.premierrenovations.co.uk